

FIG. 1

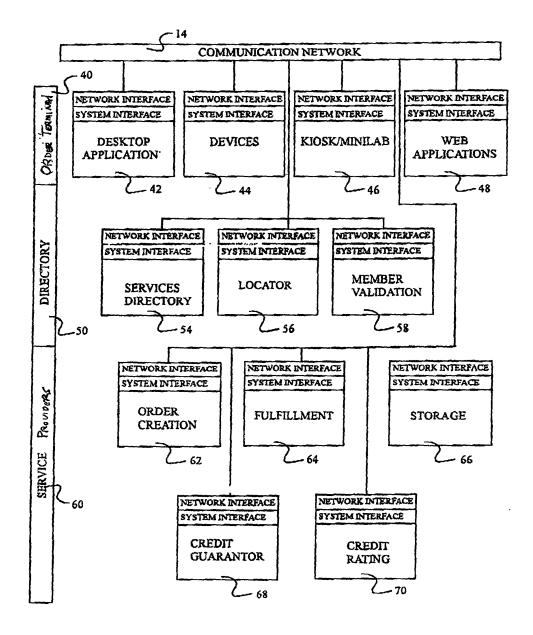
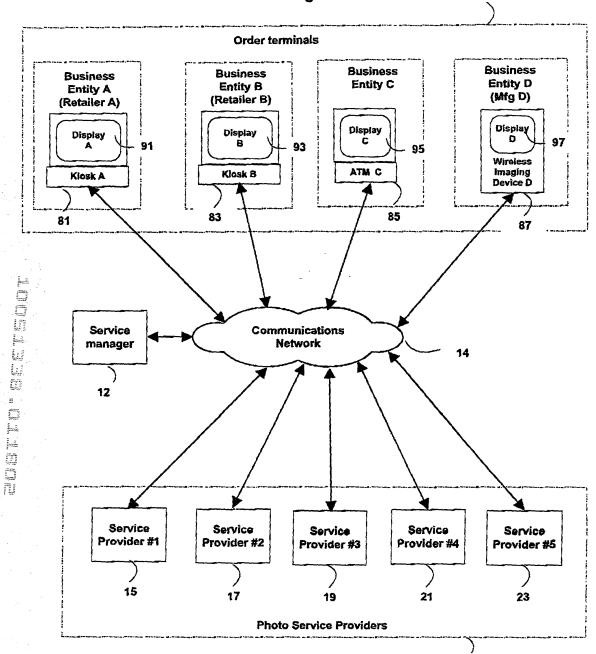
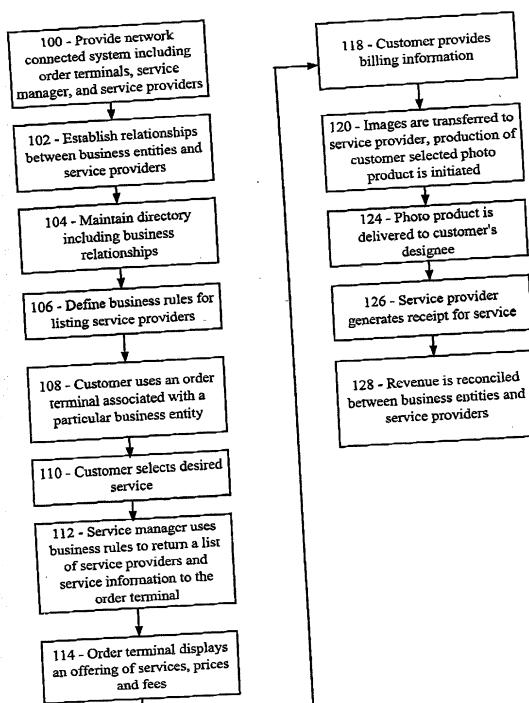


FIG. 2

Fig. 3



60



116 -Customer selects a particular service provider and creates an order

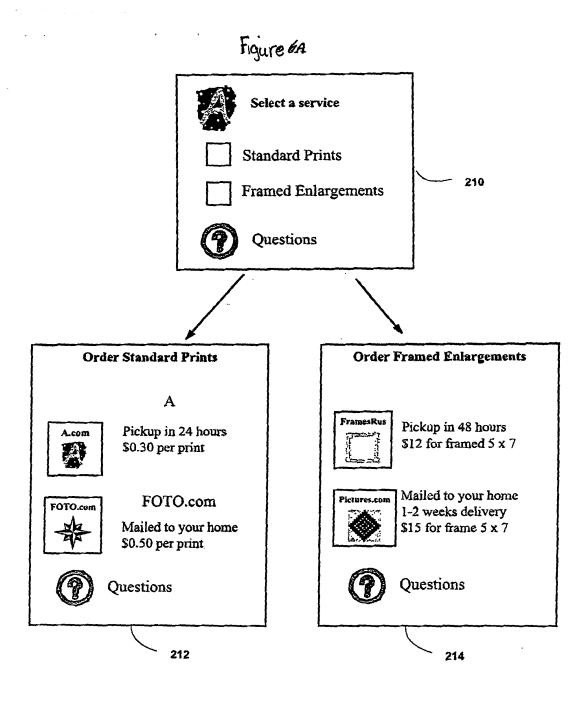
## Business Relationships

		T	٦	E-thi A	Entity B	Entity C	Entity D	
Davidos	Name	Service	-	Entity A	Lair teleg_=			
Provider			$\dashv$	D	X	N	<del> </del>	i
#1	RetailerA.com	Printing	Н				<del>  </del>	
		Printing	H	×	D	N	<del>  </del>	
#2	RetailerB.com	Printing	t				D	١
		Printing	٢	N	N_	<del> </del>	<del>                                     </del>	١
#3	FOTO.com	111111	T		<del> </del>	1. N	N	]
	FRAMES_R_US	Framed prints	${ m I}$	F	N	+		1
#4	FRAMES_N_GG		l	<del> </del>	<del></del>	N	N	١
#5	Pictures.com	Framed prints	1	]. N	<del>-1</del>			

Relationships: D = domestic

F = Friendly

N = Neutral X = Hostile



Select your type of service



- O Standard Prints
- O Framed Enlargements

220

Order Standard Prints

#### B printing

Pickup in 24 hours \$0.35 per print



FOTO.com

Mailed to your home \$0.50 per print



Order Framed Enlargements



Mailed to your home 1-2 weeks delivery \$12 for frame 5 x 7



Mailed to your home 1-2 weeks delivery \$18 for framed 5 x 7

224

#### Select a service

- Standard Prints
- Framed Prints

230

### **Order Standard Prints**



Prints by mail



Mailed in 48 hours \$0.40 per print

In-store pick-up



\$0.40 per print Next day service



\$0.50 per print 2-day service Order Framed Enlargements



Mailed to your home 1-2 weeks delivery \$15 for frame 5 x 7 + \$1 transfer fee



Mailed to your home 1-2 weeks delivery \$18 for frame 5 x 7 + \$1 transfer fee

234

232

### Order Prints

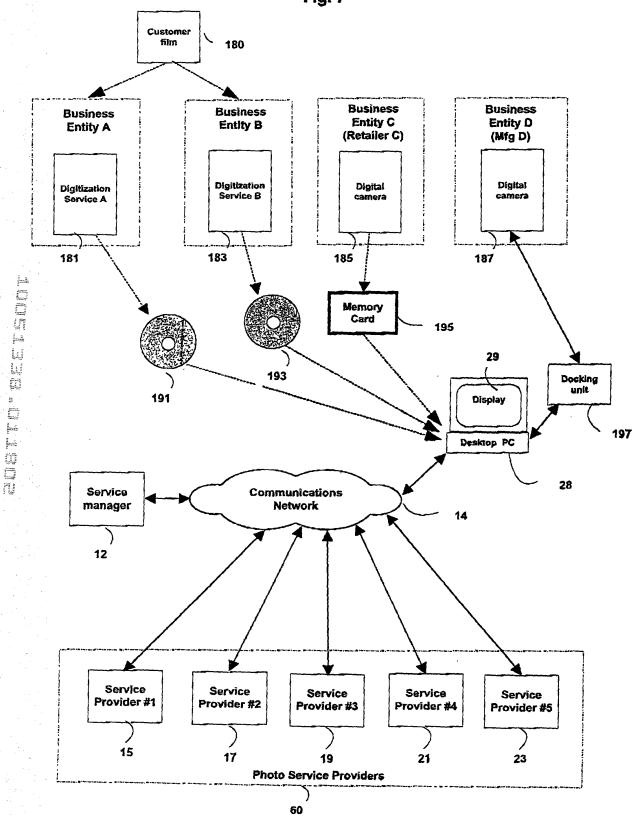
Foto.com Prints by mail

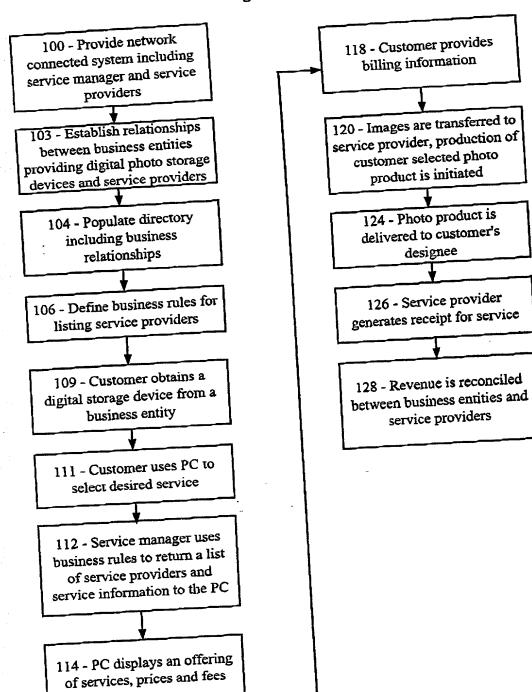
Mailed in 48 hours

\$0.30 per print

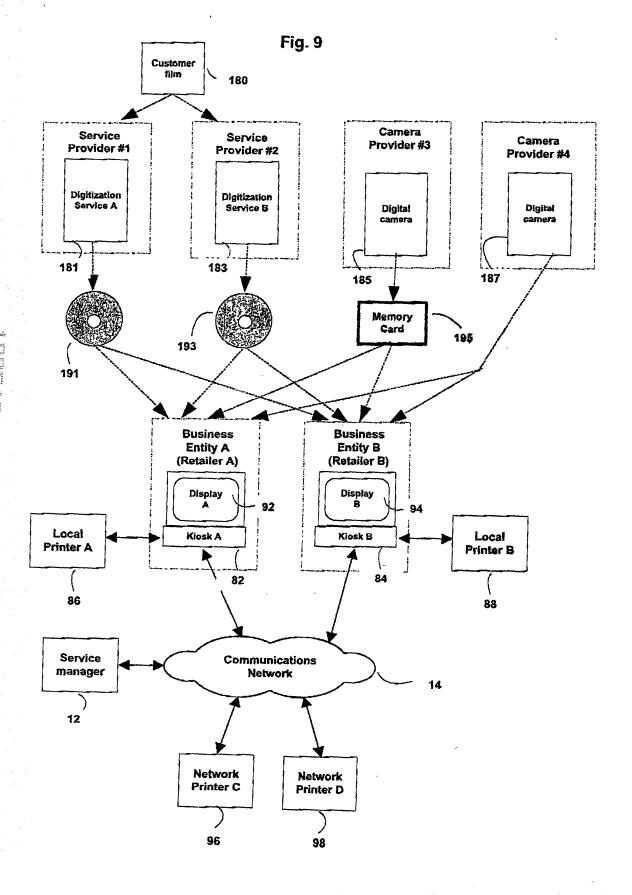
Retailer A In-store pick-up \$0.40 per print 2-day service



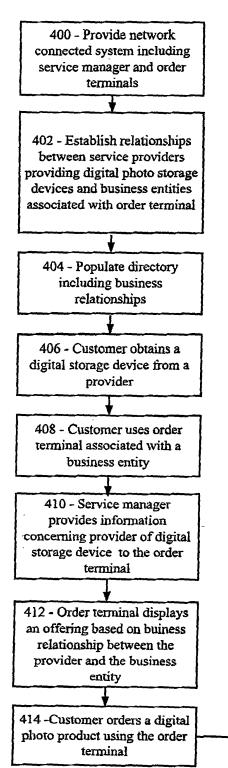




116 -Customer selects a particular service provider and creates an order



# Figure 10



420 - Images are transferred from digital photo storage device

422 - Digital photo product is produced using local or networked printer

424 - Photo product is delivered to customer's designee

426 - Service provider generates receipt for service

428 - Revenue is reconciled between business entities and service providers